



**DEFENSIE
LA DÉFENSE**

Ping Pong Factory

A didactical setup for
process management





Ping Pong Factory

- A vicarious, unusually humorous view of Ping Pong Factory used to demonstrate process management and improvement.
- Join several "volunteers" as they try to perform first in a traditional supervisor-dependent setting and then as a team empowered to change the process.
- This tool is based on an idea of Pratt & Whitney.



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3 Phases

- Introduction to the PPF
- Phase 1:
 - Training of the volunteers
 - First run of 3 min
- Phase 2: Team meting
- Phase 3:
 - Second, improved run
- Closing

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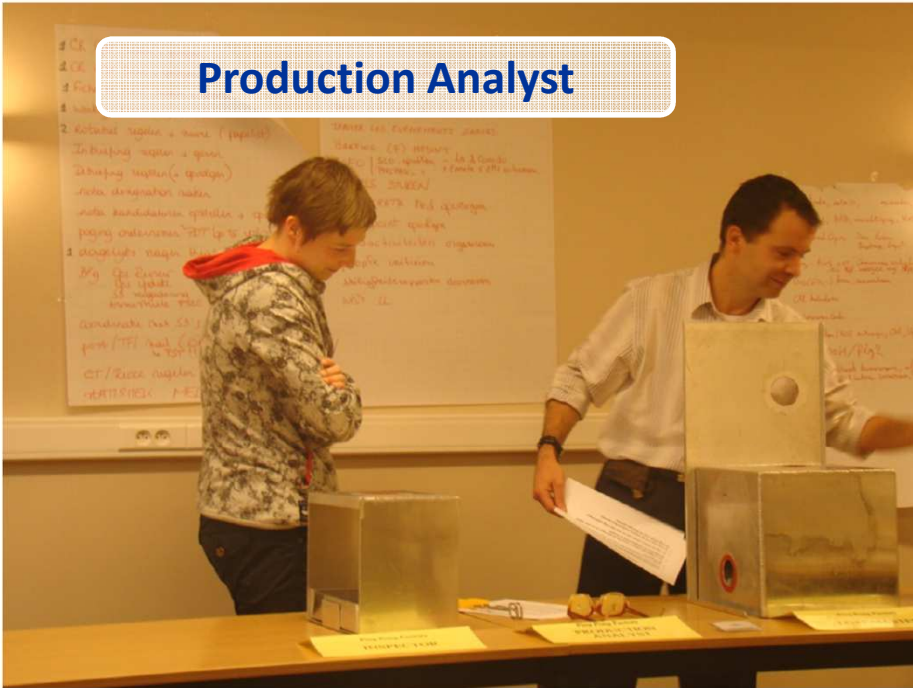
Introduction



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Production Analyst



The training

Inspector



Delivery Coordinator



Customer





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Phase 1: First run

Inspector



Production Analyst



Timekeeper & Loadmaster



Customer



Delivery Coordinator



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Phase 2: Team meeting

Production meeting



Observers



Phase 3: Second run

Improved second run of the Ping Pong factory





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All in 1 box



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POC ICS

- DOS:
 - Kol Lumbeeck (ICC)
 - ☎ 9-2400-6104
- Adj DOS:
 - LtCol Van Strythem
 - Maj v/h Vlw Van Hoerlande
 - ☎ 9-2400-3148
- ⓘ <http://units.mil.intra/sites/CHOD/ICS/>